

## Booking Information

**Late Arrivals** If you will be arriving after 6.00pm or you are delayed on your journey please let us know. Pitches not taken on expected day of arrival will be considered cancelled unless you tell us you will be arriving late, and no refunds will be given. If we can't re-let the pitch you will be liable for the balance of payment.

**Pitches** We will try to reserve adjacent or specific pitches for touring caravans or tents with electric hook-ups. However, we cannot promise this for basic tents. Maximum size of tents 5m x 6m.

Larger tents (without electric) can only be accommodated on the short stay camping field.

**Pets** We don't accept pets on the touring field during Easter week, Spring Bank Holiday week and from 23 July-2 Sept. At other times one small pet per unit only, which must be kept on a short lead at all times and not be allowed to foul the Park grounds. We are sorry but in the interests of children's safety, we don't accept large or medium sized dogs, any type of bull terrier or dogs listed under the Dangerous Dogs Act. Day visitors pets are not allowed on the park at any time. Dogs must not be left attended.

**Facilities** Limited facilities available up to Spring Bank Holiday and after mid September. We reserve the right to alter or withdraw any Park or club facility for any good and sufficient reason or according to demand without prior notice. In the event of the bar not being open, there is a pub within 5 minutes walk.

**Awnings** Awnings can't face each other. Sorry no annexes on awnings or gazebos with touring caravans.

Tents maximum size 5m x 6m except in short stay field. Sorry no gazebos except in short stay field.

**Electric hook-up** Electric hook-up - you must be fitted with proprietary make ELCB (earth trip). Home-made or modified extension leads are not acceptable. Portable generators are not allowed.

**Continental Caravans** If you have a continental caravan with the door on the drivers side it is Important you tell us so that we can allocate a suitable pitch. We are unable to accommodate particularly large continental caravans eg Tabbert, Hobby/LMC, etc.

**Safety** In the interests of safety and for the comfort of other guests, parents are requested to ensure that children do not ride bikes, scooters, skateboards and rollerskates/blades or use BB guns around the park. Thank you for your co-operation.

**Please note: Adult cyclists may cycle through the park observing the speed limit of 5mph.**

**Boats** Please park boats, (by prior arrangement), on the outer visitors car park at all times.

**Refuse etc** Please put all refuse and charcoal in the bins, not in the hedge or outside your unit. Recycling bins are also provided for cardboard, glass, tins, plastic and paper.

**Barbeques** Please keep Barbeques off the ground. Barbeques and candles must not be used inside awnings or tents due to the risk of carbon monoxide poisoning. **NO FIRES OR FIRE PITS**

**Wifi** Wifi is available throughout the park courtesy of Camping Connect. (Charges apply).

## BOOKING CONDITIONS

1. Cars. **ONE CAR PER UNIT ONLY**. During peak season and bank holidays we only allow one car per booking/unit. At other times, a second car is only allowed by prior arrangement which must be parked on the car park. Please advise us if you have a 4x4 vehicle. Commercial vehicles, Truck-type vehicles eg Navara, Hilux, Warrior etc, and transit type vans must park on the car park at all times. If you have day visitors they are not allowed to park on the grass by your unit. They **MUST** park on the Visitors Car Park, call at reception and walk through the Park. For security reasons, all visitors **MUST** report to Reception before joining you.

**During exceptionally wet weather the Park Owners may request that some or all cars are parked on the car parks.**

2. One couple or one family (parents with children) per unit only (unless a second couple are your parents). No unit may be occupied by more than the number for which it was originally designed by the manufacturer, excluding the awning. Only persons named on the booking form to occupy and use the unit. Maximum number of occupants is five including babies and children. **However, if you are a family of 2 adults and 4 children there is an extra charge of £2 per night. We reserve the right not to allow any increase in number of occupants once a booking has been made either verbally or on the booking form.**

**NO CHANGE/OVER OF OCCUPANCY. Bookings are not transferable to other people**

3. We regret we cannot accept bookings from parties of single people, groups or multiple family groups. Please do not book individually and form a group on arrival as you will be asked to leave the park with no refund.

4. In the event of cancellation please telephone us quickly so that we can try to re-allocate the pitch and then the receipt **MUST** be returned to us the same day by First Class post. Cancellations are not accepted until the receipt has been received by us. Email cancellations are not accepted. Deposits are non-returnable (in the event of cancellation this will cover administration and other costs incurred by us) but, if you cancel (due to illness or redundancy of a member of your party named on the booking form) more than 14 days before your holiday we may be able to offer you an alternative date during the current season. If the balance has been paid in advance 50% of the balance will be refunded if the cancellation is more than 7 days before the start of your holiday on receipt of a doctors note or employers letter confirming redundancy. If it is less than 7 days then no refund will be given. If we are able to re-let the pitch then a refund will be given minus the original deposit. If you do not arrive without notifying us, you will be liable for any outstanding balance or payment

If, due to exceptional circumstance, we have to cancel your booking, we will give you a full refund of the money you have paid, but we will not be liable for any other costs.

5. Liability. The Proprietors cannot accept responsibility for any personal injury, loss or damage to property, including motor vehicles, sustained in occupation, however caused unless it is due to our neglect. The use of the Park grounds, facilities or equipment shall be at the sole risk of the persons using them. It is the responsibility of parents to supervise their children where appropriate.

6. We reserve the right to end your holiday early without notice if you or anyone in your party (including any visitors) behave in a manner likely to cause damage, distress, danger or to other guests, staff or property (ours and neighbouring) or whose behaviour is illegal, offensive, disruptive or inappropriate. No refunds will be made of any monies received if we have to end your holiday early by asking you to leave. No noise after 11pm. Please consider other holiday makers.

7. No refunds are given if your Pitch is vacated early and before your booked departure date for whatever reason.

8. The Proprietors reserve the right to refuse bookings or to amend or add to booking conditions without notice.

9. Alterations to booking must be approved by telephone (Not email) and then this receipt must be returned to us by first-class post with a covering letter. All alterations will incur a charge of £5 to cover administration, stationary and/or postage, unless the booking is extended for additional nights, when no charge will be made.

10. We will only use your personal information to handle your enquiry or booking. We will never pass your information to a third party, unless required to do so by law. Your information is not stored on a database.

11. We do our best to ensure our website and brochure are accurate. However, they are prepared before the season and there may be changes in, for example, the position of individual caravans.

12. Please be aware that over the season there may be some erosion of the grass on individual pitches due to continual use of groundsheets, this is unavoidable on all parks.

13. We cannot take responsibility for things that are out of our control, eg fire, flood, adverse weather conditions, war, epidemics etc that might affect our park or facility

14. Copyright. You cannot copy anything from our website or brochure - photos or wording - without our express permission.

# Wood park

2019

## touring caravan and tent tariff



# 2019 tariff for touring caravans

inclusive of 20% VAT

week commencing	touring caravan 10amp electric		touring caravan awning 10 amp electric	
	nightly	weekly	nightly	weekly
**20 April - 27 April	22.00	145.00	24.00	160.00
27 April - 4 May	20.00	135.00	22.00	150.00
**4 May - 11 May	23.00	155.00	26.00	175.00
11 May - 25 May	20.00	135.00	22.00	150.00
**25 May - 1 June	25.00	170.00	28.00	190.00
1 June - 29 June	20.00	135.00	22.00	150.00
29 June - 13 July	23.00	155.00	26.00	175.00
13 July - 20 July	25.00	170.00	27.00	180.00
20 July - 31 Aug	26.00	175.00	28.00	190.00
31 Aug - 7 Sept	22.00	145.00	24.00	160.00
7 Sept - 14 sept	20.00	135.00	22.00	150.00
14 Sept - 28 Sept	19.00	130.00	19.00	130.00

**All touring caravan prices are for a maximum of 5 persons including babies and children. However, if you have a 6 berth caravan (excluding the awning) and you are a family of two adults and four children, there will be an extra charge of £2 per night for the extra child irrespective of age. Sorry - no annexes/extensions on awnings or Gazebos with touring caravans.**

During school holidays, we only usually accept weekly or fortnightly bookings for Touring Caravans. However, if you would like to stay longer than a week, e.g., 9 or 10 days, we can usually accommodate you, or if you find it difficult to travel on a Saturday – please telephone or email - we will try to help!

Remember—it's always worth asking us whatever days you are looking for!  
At other times bookings accepted for any number of nights or split weeks, subject to availability.

At Wood Park we cater for families and couples on our well-kept family owned and run Park. We have been awarded Four Stars for excellence by Visit Wales, and 3 pennants by the AA. **We aim to offer value for money with excellent facilities and traditional family service.**

# tariff for tents

inclusive of 20% VAT

telephone 01834 843414  
info@woodpark.co.uk  
www.woodpark.co.uk

week commencing	tents (no electric)		tents with 10 amp electric	
	nightly	weekly	nightly	weekly
**20 April - 27 April	18.00	115.00	24.00	160.00
27 April - 4 May	16.00	105.00	20.00	135.00
**4 May - 11 May	18.00	118.00	24.00	160.00
11 May - 25 May	16.00	105.00	20.00	135.00
**25 May - 1 June	20.00	135.00	25.00	168.00
1 June - 29 June	16.00	105.00	20.00	135.00
29 June - 20 July	19.00	128.00	25.00	168.00
20 July - 31 Aug	22.00	148.00	28.00	190.00
31 Aug - 7 Sept.	20.00	135.00	22.00	148.00
7 Sept - 14 Sept	16.00	105.00	20.00	135.00
14 Sept - 28 Sept	16.00	105.00	19.00	130.00

All camping prices are for a maximum of 5 persons including babies and children. If you are a family of two adults and four children, there will be an extra charge of £2 per night for the extra child, irrespective of age.  
Tents with Electric Hook-up require a Mobile Mains Unit & RCD (Earth trip). Home-made or

## touring caravans and tents

### to reserve

If you decide Wood Park is where you would like to spend your holiday, please telephone or email us, or simply complete the booking form and send it to us with a deposit of £50 per unit per week. **The balance is payable in CASH on arrival.** We are sorry we are unable to take payment by credit/debit cards.

### arrival and departure

Your Touring Caravan or Tent pitch will be available from 2pm on your day of arrival. *We would appreciate it if you would please advise us if you will be arriving after 6pm, or if you are delayed whilst travelling please telephone us.* You are requested to vacate your pitch by 10am. **Please note: Dates not shown on this pricelist are not available.**

### pets

We regret we do not allow pets on the touring/camping area from 14-22 April, 26 May -3 June and from 22 July to 2 Sept. At other times one small pet only allowed, which must be kept on a lead.

### cars

During school holidays & Bank Holidays we are only able to accept **one car per booking/unit**. At other times a second car is only allowed by prior arrangement. (Please see booking conditions.)

### groups

As Wood Park aims to offer a peaceful holiday, we are sorry we do not accept groups of single people or multiple family groups. **We take a maximum of two units together.**

Thank you for your understanding.

E & O E

We are a medium sized Park offering a high standard of facilities.

The Park is landscaped and the grass is close-mown and there is ample room for children to play safely.

Our excellent modern toilet/shower block and washing-up area are central for everyone's convenience and you have full use of all the Park facilities. Showers are charged at 20p. Please note we are not in any way connected with any other park in the vicinity.